

# Create personalized experiences using the Azure Personalizer service



Georgia Kalyva  
Microsoft AI MVP, MCP, MSP  
Web Applications Developer @ ITT Inc.

# About me.



Microsoft MVP in AI

Microsoft Student Partner

Web Applications Developer @ ITT Inc.

Blogger

Traveler

Speaker



[www.codestories.gr](http://www.codestories.gr)



[fb.com/CodeStoriesgr](https://fb.com/CodeStoriesgr)

[in](#)

[georgiakalyva](#)



[GeorgiaKalyva](#)



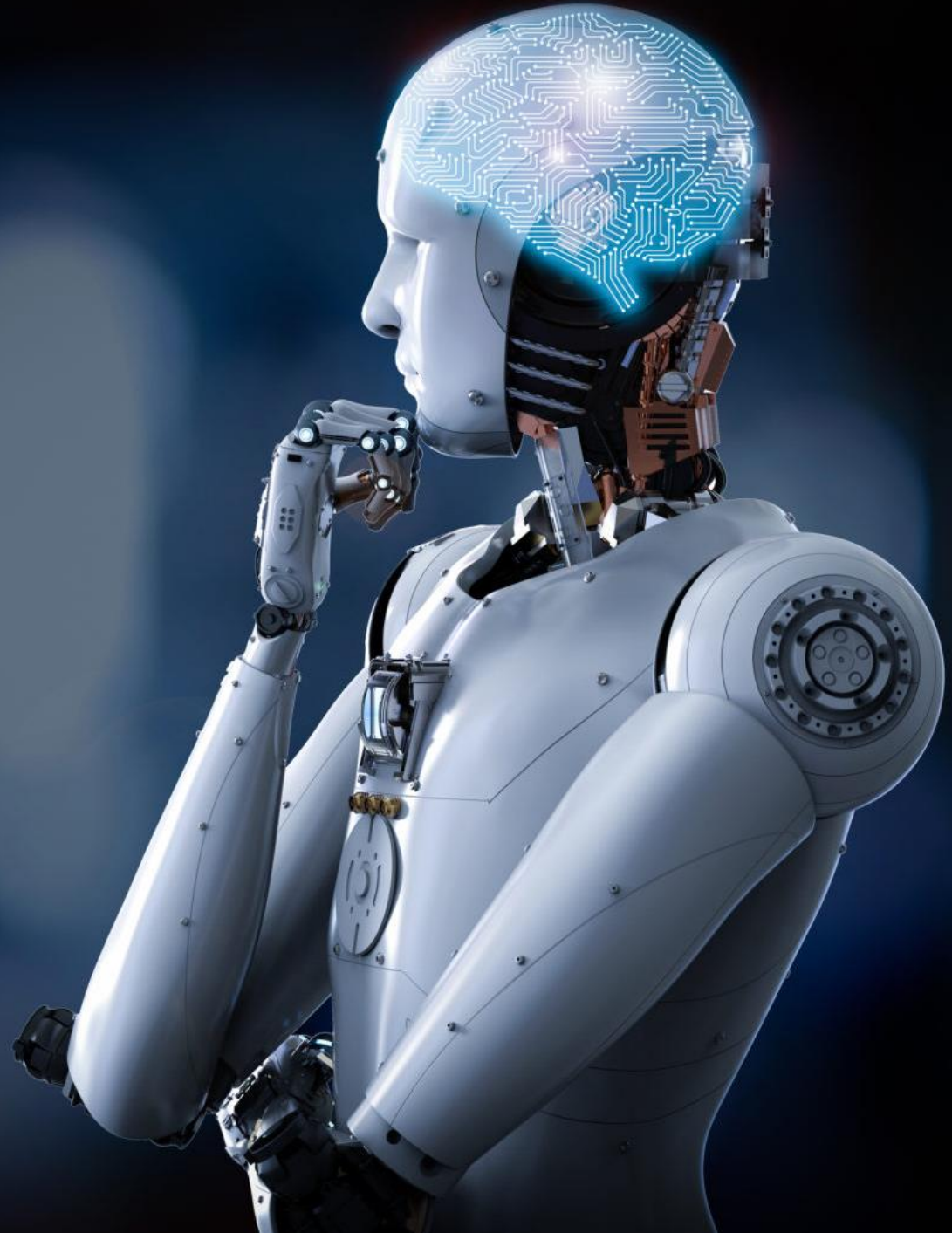
[@GeorgiaKalyva](#)

# Agenda

- What is AI and Machine Learning?
- What are Cognitive Services?
- What is the Personalizer service?
- Features
- Live Demo
- QnA

# Definition

- Artificial Intelligence is technology that appears to emulate human performance typically by learning, coming to it's own conclusions, appearing to understand complex content, engaging in natural dialogs with people, enhancing human cognitive performance or replacing or supporting people on execution of tasks.



## Artificial Intelligence

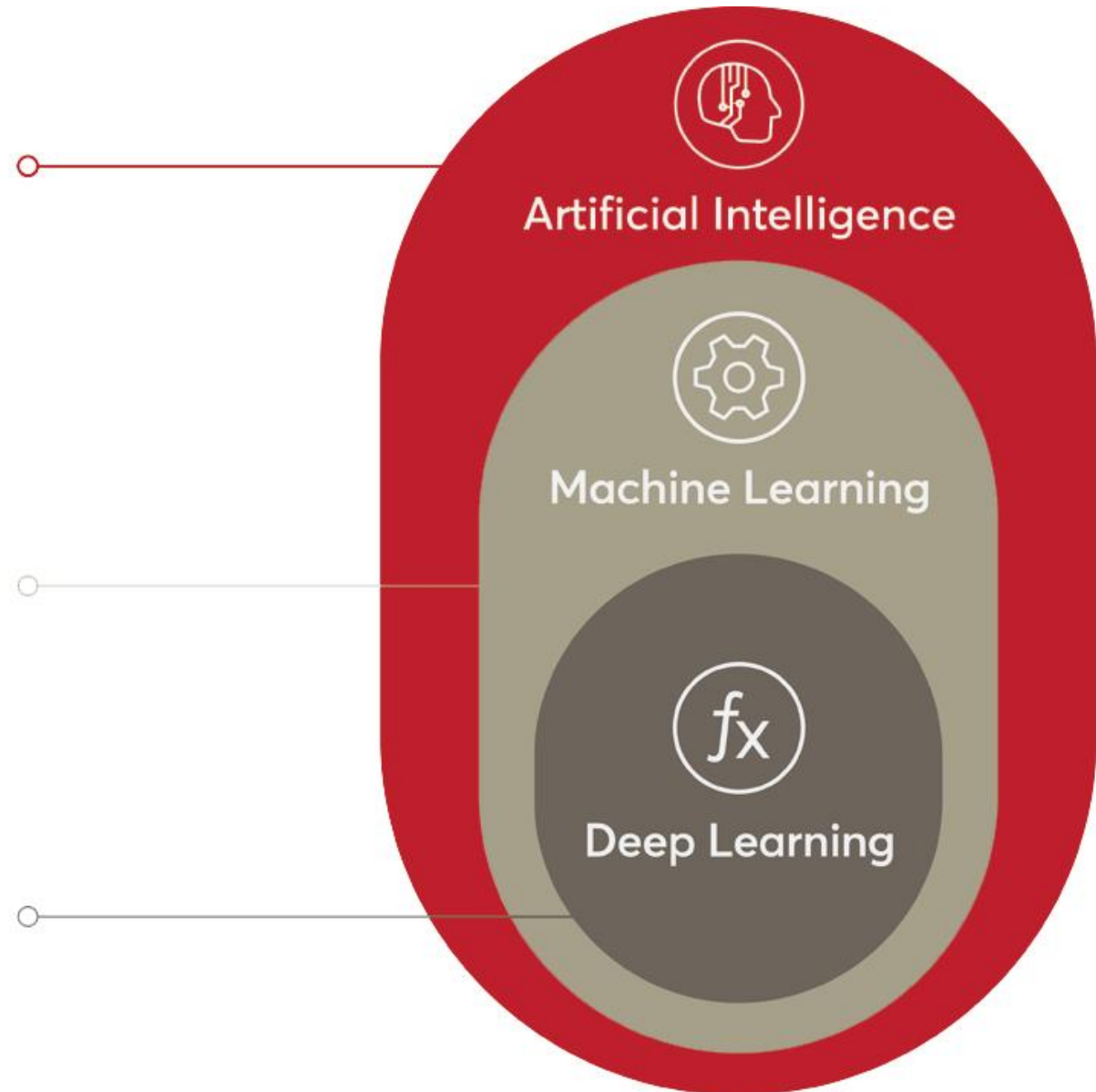
Any technique which enables computers to mimic human behavior

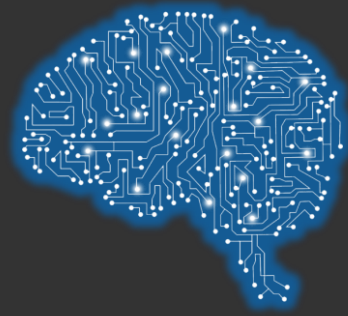
## Machine Learning

Subset of AI techniques which use Statistical methods to enable machines to improve with experiences

## Deep Learning

Subset of ML which makes the computation of multi-layer neural networks feasible





Machine Learning.

# Machine Learning

“Programming the UnProgrammable”

Machine Learning creates a

$f(x)$

*Model*

using this data



Face



Face



Not a face



Not a face



# Machine Learning Types



#1

Supervised  
learning



#2

Unsupervised  
learning

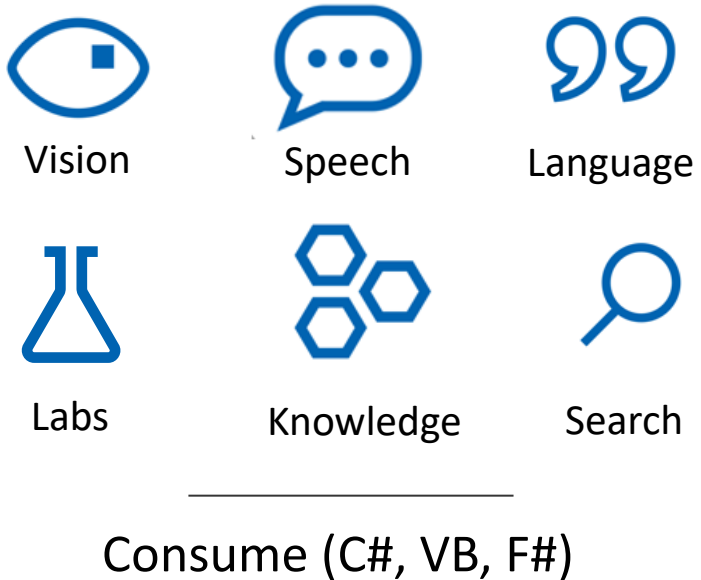


#3

Reinforcement  
Learning



# Pre-built machine learning models (i.e. Azure Cognitive Services)



e.g. Sentiment Analysis using Azure Cognitive Services

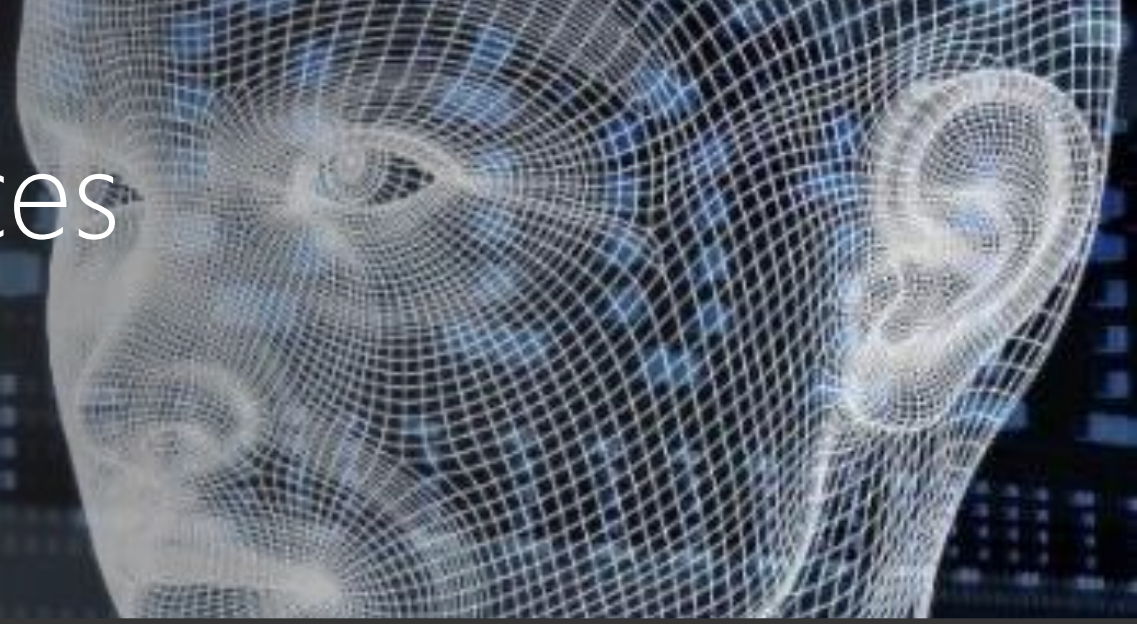
```
TextAnalyticsAPI client = new TextAnalyticsAPI();
client.AzureRegion = AzureRegions.Westus;
client.SubscriptionKey = "1bf33391DeadFish";

client.Sentiment(
    new MultiLanguageBatchInput(
        new List<MultiLanguageInput>()
            {
                new MultiLanguageInput("en", "0",
                    "This is a great vacuum cleaner")
            }
    ));
```

😊 96% positive

# Microsoft Cognitive Services

Give your apps a human side



A set of ready to use APIs for every developer to use without requiring machine-learning expertise

# Microsoft Cognitive Services

Give your apps a human side



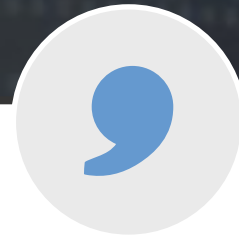
## Vision

Computer Vision  
Emotion  
Face  
Video Indexer  
Custom Vision  
Form Recognizer



## Speech

Speech to Text  
Text to Speech  
Speech Translation  
Speech Recognition



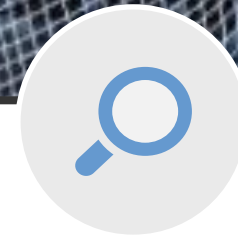
## Language

Immersive Reader  
Language Understanding  
QnA Maker  
Translator Text & Speech  
Text Analytics



## Decision

Anomaly Detector  
Content Moderator  
Personalizer



## Search

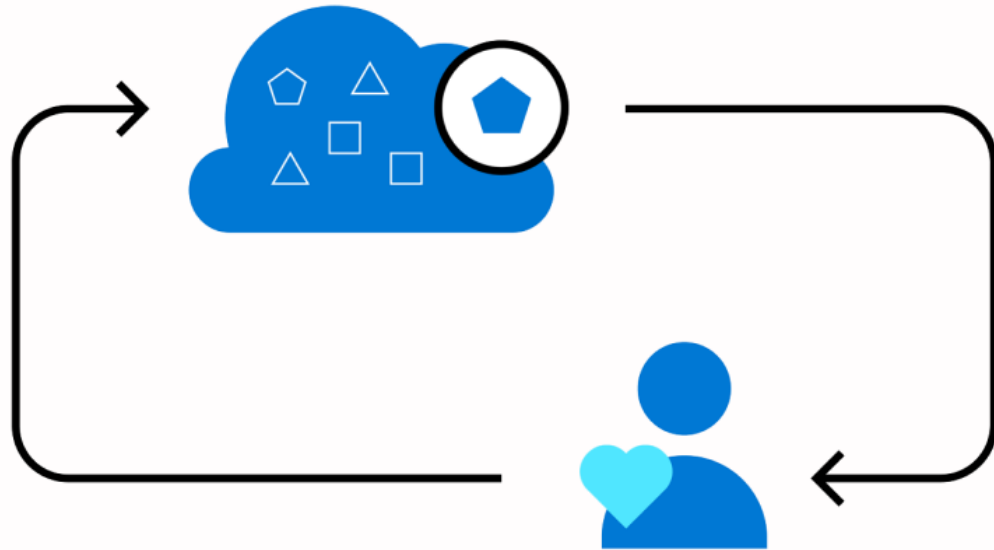
Bing Autosuggest  
Bing Image Search  
Bing News Search  
Bing Video Search  
Bing Web Search  
Bing Custom Search  
Bing Spell Check



Azure Personalizer Service.

# Azure Personalizer Service

A cloud-based API service that enables your application to choose the best, single *content* item to show each user based on collective real-time information you provide about content and context



# How it works





# Requirements

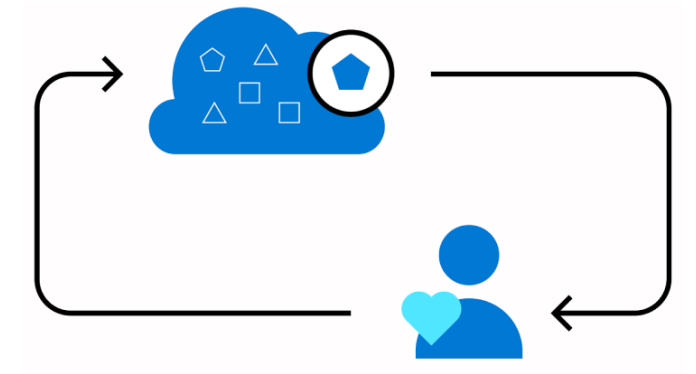
Up to 50 Items



Content with action features and content features

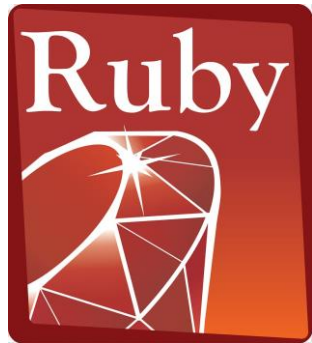


Minimum 1000/day content events





# Programming Language SDK support



**COMING SOON**

# Pricing

Instance	Price	Storage quota
Free	50,000 transactions free /month	10 GB
S0	<1M transactions	\$1 per 1000 transactions
	1M - 9M transactions	\$0.35 per 1000 transactions
	9M - 90M transaction	\$0.20 per 1000 transactions
	> 100M transactions	\$0.05 per 1000 transactions



# Security & Compliance

Azure has the deepest and most comprehensive compliance coverage in the industry

## GLOBAL



ISO 27001



ISO 27018



ISO 27017



ISO 22301



ISO 9001



SOC 1  
Type 2



SOC 2  
Type 2



SOC 3



CSA STAR  
Self-Assessment



CSA STAR  
Certification



CSA STAR  
Attestation

## US GOV



Moderate  
JAB P-A TO



High  
JAB P-A TO



DoD DISA  
SRG Level 2



DoD DISA  
SRG Level 4



DoD DISA  
SRG Level 5



SP 800-171



FIPS 140-2



Section 508  
VPAT



ITAR



CJIS



IRS 1075

## INDUSTRY



PCI DSS  
Level 1



CDSA



MPAA



FACT UK



Shared  
Assessments



FISC Japan



HIPAA /  
HITECH Act



HITRUST



GxP  
21 CFR Part 11



MARS-E



IG Toolkit UK



FERPA



GLBA



FFIEC

## REGIONAL



Argentina  
PDPA



EU  
Model Clauses



UK  
G-Cloud



China  
DJCP



China  
GB 18030



China  
TRUCS



Singapore  
MTCs



Australia  
IRAP/CCSL



New Zealand  
GCIO



Japan My  
Number Act



ENISA  
IAF



Japan CS  
Mark Gold



Spain  
ENS



Spain  
DPA



India  
MeitY



Canada  
Privacy Laws



Privacy  
Shield



Germany IT  
Grundschutz  
workbook

# Recognitions



2019 Inaugural ACM SIGAI  
Industry Award for Excellence in  
Artificial Intelligence



2019 O'Reilly Strata Data  
Conference Award for Most  
Innovative Product





Demos.

# Resources

- <https://github.com/Azure-Samples/cognitive-services-personalizer-samples>
- <https://personalizationdemo.azurewebsites.net/>

# Thank you! Questions?



[www.codestories.gr](http://www.codestories.gr)



[fb.com/CodeStoriesgr](https://fb.com/CodeStoriesgr)

[in](#)

[georgiakalyva](#)



[GeorgiaKalyva](#)



[@GeorgiaKalyva](#)